



Coral Springs Improvement District March 2017 Newsletter

Visit us on the web
www.csidfl.org

Get notified of crucial information, weather advisories, missing children/adults, criminal activity, & homeland security issues.

Code Red automation delivers a voice message to all enrolled Coral Springs residents. Make sure your phone number is updated & valid.

Sign up by visiting the opening page of our website and choosing the Code-Red Option. CSIDFL.ORG

CSID is proud to sponsor the only Drug Disposal Initiative Program in the County. When you are ready to dispose of any prescription medications, please contact CSID to receive a free medicine disposal pouch. CSID is providing disposal pouches to our residents at No Cost. Residents should contact CSID to receive their free drug disposal system.

This is one way to help keep our water supply free of harmful chemicals and pharmaceutical drugs. It is more of a problem than you might think.

Do your part to help keep our water supply safe.

Contact CSID for a free disposal pouch. Call customer service at: 954-753-0380 or log onto www.csidfl.org/contact

REBATES AND FREEBIES !

Don't forget to contact CSID for free payment envelopes, toilet dye (leak detection) strips, water use audits, sewer back-up issues, educational tours, \$99 toilet credits against your monthly water bill, and pool fill credits. 954-753-0380 option #1
We've got you covered!

Become part of our TEAM

You might be aware that we take great PRIDE in our employees. One of the reasons is because they do a terrific job...especially when dealing with YOUR concerns. Another reason is because they "own" their position within our organization. Every employee has been given a voice on how CSID provides the services upon which you rely. We have all benefitted from their practical ideas, and we welcome their continued input. CSID is a great place to have a career.

To that end, we want to inform you that we occasionally have positions available within our organization. Some positions require a State License (water and wastewater operators). Other positions might be available for field technicians, which also requires a license but can be obtained by testing and while working at CSID for a pre-determined time. Employment positions are listed on our website. Simply log onto our website and choose Employment from the menu on the left bar.

Spring Cleaning - Monthly Special Waste Collections

On the 1st Saturday of each month, old paints, fluorescent bulbs and electronics are collected at the City Waste Transfer Station, which is located at 12600 Wiles Rd. City residents can drop off paints, bulbs and electronics between the hours of 8am - 5 pm



Spring is around the corner

It is the perfect time of the year to update the landscaping around your home. Please be sure to contact "Sunshine One Call" before digging. They will locate and mark the many underground utility pipes, phone lines, cable lines, electric lines, etc. Digging in the wrong place can cause major utility outages for your area and may cause injury. This is a requirement, not a suggestion. Their phone number is 800-432-4770

CSID... Always on the Job

We are offering up to 150 Toilet Rebates of \$99 per toilet. Two per household please. **Read the program guidelines on our web, csidfl.org** or contact Brian at 954-796-6657 to reserve yours. He will be happy to help you. Get the bathroom upgrade you want and get a rebate too! We have granted 548 rebates since 2012.



INFRASTRUCTURE RENEWAL AND REPLACEMENT PROGRAM

CSID was founded in 1966, and some of our infrastructure was placed in the ground at that time. That means some of our water and sewer lines are over 45 years old. The life expectancy is about 40-50 years so we are reaching the end of their useful life, and we will have to replace or upgrade these pipes. The Coral Springs Improvement District Field Office currently has a program of mapping water line failures through a global information system (GIS). Currently we have on record 787 individual points throughout the District. From this data we have been able to identify “hot spots” within our service area to better allocate our future repair efforts and to further map the effectiveness of the water service repair program itself. Water lines, like any other infrastructure, have an “engineered life expectancy”. This life expectancy will vary depending on pipe material and location. Some of the District’s water service lines were placed using materials that have met or exceeded that life expectancy. These materials would be considered inadequate by today’s standards. Unfortunately, it is no longer cost effective to make spot repairs to these lines, rather, it is now in our best interest to replace water service line.



Water Lines As you may know from past newsletters, CSID has been studying and analyzing the occurrence of water breaks for some time. We have accumulated data that shows we are experiencing more than two water breaks per day; with 47% of these breaks in the Cypress Run and Ramblewood North Subdivisions. The water pipe originally used by developers needs to be replaced with a higher grade of pipe.

Sewer Lines

CSID has 41 lift stations in the District that transfer wastewater from your home or business to our plant for processing. Our lift stations and sewer lines account for 131 miles of piping. In the last 3 years, CSID has spent \$2.5 million to reline two sections of sewer lines that were leaking sewage through cracks and breaks in the lines.



Canal Banks

There are approximately 27 miles of canal banks within our District. After 40+ years, many canal banks have eroded which has caused stability issues. CSID has already spent approximately \$6.2 million in canal bank stabilization programs, and there are many additional canal banks that need addressing.

All of this has been accomplished without raising your monthly water/sewer rates or your yearly drainage assessment.

In an attempt to fund future projects without issuing a bond, (on which we would pay interest and other costs), and without raising the water use rates, the Board of Supervisors is contemplating the creation of an *Infrastructure Fund* to generate revenue for infrastructure projects needed to keep CSID functioning into the future. Creating a dedicated fund assures simple, clean accounting of cost vs revenue. It would also mandate that monies spent from that fund would only pay for infrastructure projects and not for general expenditures which are paid from our current operating budget. We could not hire additional personnel, purchase new trucks etc. with these funds. This fund could only be used for infrastructure projects that will benefit each resident we serve.

To fund future projects without raising rates, we are contemplating a non ad valorem tax assessment funding mechanism wherein all residents would receive a fixed nominal charge on their yearly real estate tax bill. You currently receive a non ad valorem assessment for CSID drainage. All landowners in the District would share equally since all existing underground services benefit each landowner equally. We are weighing the pros and cons of this funding mechanism, and we value your input.

I hope you all had a Happy New Year, and I encourage you to come to our Board of Supervisors meeting, usually held on the third Monday of each month at 4pm. Your feedback is important and always welcomed.



Dr. Martin Shank, President, Board of Supervisors - CSID

The Supervisor's Cost Cutting Achievement Award



This year's cost cutting award was presented to the Water Processing Plant employees. Together, they saved \$110,000 in current costs and implemented programs that will allow CSID to save \$81,000 each year going forward.

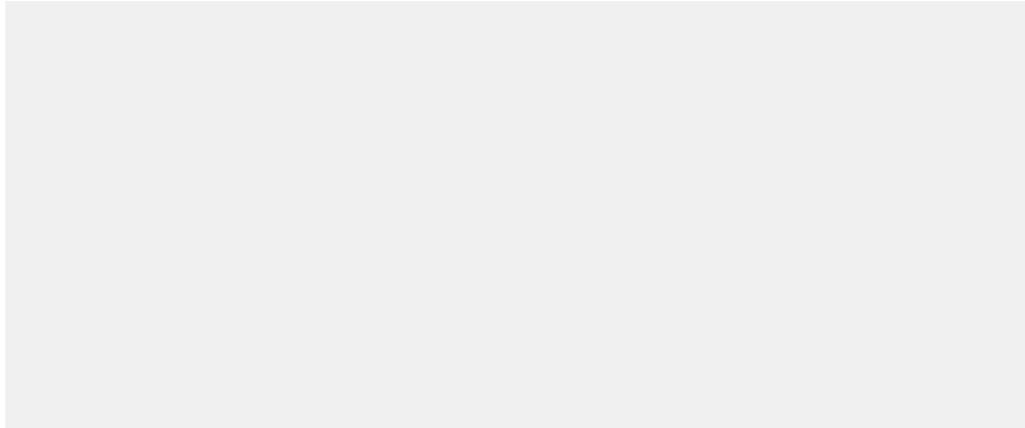


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Irrigation System Rain Sensors

With the rainy season just a few months away, it might be a good idea to look into installing a rain sensor on your irrigation system. I am sure we have all seen irrigation systems running when it is raining. A rain sensing device will temporarily turn off your irrigation system if it detects rain. These devices are sold at Home Improvement stores as well as on Internet Marketplaces like Amazon. The prices start at around \$25 but can go higher depending on the model and features. The CSID billing department has seen many high utility bills resulting from leaking toilets or improperly set irrigation timers. Over time, a rain sensor could save you money.

Why sign up for electronic billing?

Receiving your bill faster than the mail service might alert you that more water than usual passed through the meter during the latest billing period. A leak can be spotted and repaired days faster than if you waited for bill delivery via the Post Office. Our postcard bills sometimes get lost in the many advertisements and flyers delivered to your mail box. Electronic billing will eliminate this. There is no charge for this electronic bill delivery. 574 fellow customers are already enrolled. Call our billing department to set up this service at 954-753-0380 option 1.

Water Interconnection Projects

Our two Water Interconnect Projects are moving along. The water interconnection with the City of Tamarac has passed permitting and is entering the construction phase. We anticipate the Tamarac project to be completed within the next 90 days because we are upgrading the existing water line. Our Interconnection with the City of Margate is moving forward but will require more time to complete since this “connection” between the two water supplies is new and has to be constructed from scratch. By this time next year, CSID will have three operational water interconnections with the City of Coral Springs, the City of Tamarac and the City of Margate.

The Board meets at 4pm on the 3rd Monday of each month. Plan to join us!